

# 12th Annual Pharmacy Technician Conference

October 27th and 28th, 2017

Conference Program

## THE CONFERENCE

This annual conference continues to be one of the leading continuing education and networking events for pharmacy technicians and pharmacy assistants from all practice settings in BC.

## CONFERENCE OBJECTIVE

The objective of this conference is to provide educational programming to advance pharmacy practice, increase knowledge of pharmacy personnel, and enhance the quality of pharmaceutical care provided to patients.

The event starts with an exhibit and networking reception followed by an entertainment segment. Saturday is a full day of learning with an exciting keynote presentation by Darci Lang which will surely leave you motivated and energized!

## About Us and the Conference

**Our History:** *The Pharmacy Technician Society of British Columbia was founded in May 2011 to provide leadership and support for Pharmacy Technicians and Pharmacy Assistants pursuing professional development.*

**Our Mission:** *To maximize member services and enhance the professional practice of pharmacy personnel through education and improved communication*

**Our Vision:** *The Pharmacy Technician Society of British Columbia is the leader for Pharmacy Technicians and Assistants in BC, and plays an integral part in optimizing pharmacy services.*

**Our Values:** *We do what we say; We do it with respect; We do it fairly; We do it with integrity; We work as a team; We are accountable for our actions*

### SPECIAL THANKS

This conference would not have been possible without the efforts of the conference planning committee: Karen Callaway, Bal Dhillon, Ashley Fairfield, Yonette Harrod, Robyn Miyata, Lynda Moleschi, Daisy Robillard, Shelley Sidhu, Danka Miletic

### ACCREDITATION

The content for this conference has been submitted for review by UBC Continuing Pharmacy Education for Continuing Education Credits. We anticipate 6.5 CE's!

A list of registrants attending the conference will be made available to all registrants.

By registering for the PTSBC Conference, you have provided your release for the free use by PTSBC for promotional purposes of any photographs taken of

you or in which you may be seen during the conference.

### REGISTRATION FEES

Full registration fee covers Friday evening, networking session and entertainment; Saturday break-fast, lunch, and all presentations. Delegates are not considered registered until payment is received. Receipts will be handed out at registration on the day of the conference.

### CANCELLATION POLICY

PTSBC reserves the right to restrict enrolment, cancel, postpone, or to otherwise modify program due to inadequate registration or other causes beyond its control.

## Conference Sponsors

We are thrilled to have the support of vendors who are eager to share information with pharmacy personnel.

The Organizing Committee wishes to recognize the following sponsors for their generous commitment for contributing funds towards this Seminar:

**Pharmacy Partner:** Apotex - Hospital Division, College of Pharmacists of BC, Fresenius -Kabi, BCPhA

### Diamond:

**Platinum:** Sterimax Inc., BBraun, Teligent/Alveda, Omega Laboratories,

**Gold:** Healthmark, Interior health Authority, Lower Mainland Pharmacy Services

**Bronze:** HealthPro Procurement

**PHARMACY  
TECHNICIAN  
SOCIETY OF BC**

Suite # 583.  
7360 - 137 Street,  
Surrey, V3W 1A3  
Canada

Email: info@ptsbc.org

[www.ptsbc.org](http://www.ptsbc.org)

Special note:  
This conference is catered to both Retail and Hospital Pharmacy Personnel with keynote presentations specific to pharmacy practice from various sectors of the pharmacy industry! Be sure to checkout the objective of each presentation provided from our presenters, to learn more.

## Program Agenda

### October 27th, 2017

5:30 pm – 10:00 pm: Registration, Reception and Vendor Exhibition

We are thrilled to have the support of vendors who are eager to share information with pharmacy personnel. Please take the time to visit the exhibitors, without whom the conference would not be possible. Meet representatives from various companies, discuss new products, explore career opportunities and have your questions answered.



**Sam Louie**  
**Master of Ceremonies**

Sam Louie actively served over 34 years leading his Pharmacy team at Lions Gate Hospital and has inspired many personnel through his role as a Frontline Leadership trainer. He currently continues his academic teaching as an adjunct professor, for the Pharmacy Doctorate program at UBC and as an instructor for the Regulated Pharmacy Technician Program at Vancouver Community College.



**Vancouver Theatre Show - Improv Comedy Show**  
**Evening Entertainment - 7 pm**

Improv comedy at its finest!

A local institution, Vancouver TheatreSports has been adding a hilarious element to special events for years. Customized and interactive, audiences enjoy a one-of-a-kind entertainment experience, created by Vancouver TheatreSports' Mainstage players.

Witty, fast-paced and always memorable - each performance is as unique as its audience.

### October 28th, 2017

Saturday will be a full day of learning with exciting keynote presentations by Darci Lang!

7:30 am	Registration opens and Hot Buffet Breakfast	11:30 am	Speaker: <b>Dean Boyer</b> Corporate Investigator, AHS Protective Services COE Presentation Title: <b>"Undercover Survivor"</b>
8:25 am	Welcome and Opening Remarks Master of Ceremonies – <b>Sam Louie</b>		
8:30 am	Speaker: <b>Bob Nakagawa</b> , College of Pharmacists of BC Present Title: College Tech Talk 2017 From compounding standards to practice reviews, learn what's happening at the College and how it affects your practice.	12:15 pm	Lunch, Networking Break & AGM The Annual General Meeting provides an opportunity to discuss issues affecting PTSBC members.
9:30 am	Speaker: <b>Percy Chua and Alison Palmer</b> Presentation Title: <b>Cytotoxic Exposure and Pharmacy Personnel</b>	1:00 pm	Keynote Speaker: <b>Darci Lang</b> , Presentation Title: <b>Focus on the 90%</b>
10:15 am	Refreshment and Networking Break	2:00 pm	Refreshment and Networking Break
10:30 am	Speaker: <b>Dean Boyer</b> Corporate Investigator, AHS Protective Services COE Presentation Title: <b>The Inside Story of Cocaine and "Crack"</b>	2:15 pm	Keynote Speaker: <b>Darci Lang</b> , Presentation Title: <b>Focus on the 90%</b>
		4:30 pm	Closing remarks

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**Bob Nakagawa**, B.Sc.(Pharm.), RPEBC, ACPR, FCSHP, R.Ph.,  
Registrar, College of Pharmacists of BC

**Ashley Cheung**, RPhT, Practice Reviews Coordinator

**Bethany Gamache**, RPhT, Practice Reviews Coordinator

**Kathleen Nguyen**, RPhT, Registration & Licensure Coordinator,  
Presentation Title: **College Tech Talk 2017**

**From compounding standards to practice reviews, learn what's  
happening at the College and how it affects your practice.**



**Precillia (Percy) Chua**, MSc(A), CIH, ROH, CRSP, Senior Policy Advi-  
sor, WorkSafeBC

**Alison Palmer**, Executive Director, CAREX

Presentation Title: **Exposures to cytotoxic (antineoplastic) drugs in  
Canadian pharmacies**

**Abstract:** Cytotoxic drugs (or antineoplastic agents) are drugs used to  
treat cancer and other diseases. These drugs destroy malignant cells,  
shrink existing tumours, and prevent malignant cells from thriving and  
multiplying. Disease progression is prevented or slowed, helping to extend  
life of the patient.

Pharmacy professionals put themselves at risk of chronic, low-dose expo-  
sure by working with and near many of these inherently danger-ous drugs.  
These exposures can be significantly reduced through bet-ter information  
and by adopting safe work practices.

This presentation focuses on potential exposures to cytotoxic drugs in  
Canadian pharmacies, outlining ways to minimize inadvertent expo-sure.  
The presentation will cover:

- demographics of who is occupationally exposed to cytotoxic drugs  
in Canada and the extent of exposure,
- where and how exposure occurs within the pharmacy, and
- specific practices to reduce exposure to cytotoxic drugs in the  
workplace, including risk assessment and control mechanisms.



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### **Dean Boyer**

Presentation Title: **The Inside Story of Cocaine and “Crack”**

Dean Boyer was a “medic” in the army for 18 years prior to joining the Edmonton Police Service. During 19 years with the Edmonton Police and after having performed uniform patrol duties, Dean worked briefly in the Robbery and Homicide Units, and spent his final few years in the Gang Unit. Dean also spent a total of 4 years working as an Undercover Operator and was recognized as a court expert for Cocaine Trafficking, The Mode of Operation of Fortified and Other Drug Houses, and the Operation of “Dial-a-Dopers”. Dean is currently a Corporate Investigator with Alberta Health Services. **Learning Objectives:**

The participants will be able to:

- Identify how Cocaine powder is manufactured, distributed and used
- Discuss how Cocaine is converted to “Crack” and used
- Explain why “crack” is so desirable and addictive



### **Dean Boyer, Corporate Investigator. AHS Protective Services COE**

Presentation Title: **“Undercover Survivor”**

Abstract: The story of an Undercover officer who experienced four different traumatic experiences and discusses one of those incidents and the personal effect it had along with moving forward and continuing to still work undercover operations. Addresses how anyone can move forward after having experienced a single traumatic event regardless of the nature of the event.



### **Darci Lang,**

Presentation Title: **Focus on the 90%**

Darci shares how one simple tool can change the way we look at life and how we deal with the challenges we face everyday. Your team will build more positive work relationships without sacrificing precious personal energy, learn how to cope with negative people, become the uplifting influence on those around them and discover the strength they already have within to move forward in their careers.