



The 20th Annual Pharmacy Technician Conference

The Pharmacy Technician Society of British Columbia is proud to bring you the 19th annual pharmacy technician conference, featuring dynamic speakers from diverse practice backgrounds with sessions relevant to pharmacy personnel in all practice settings.

Join us in-person at the River Rock Casino Resort in Richmond, BC, on **Friday, October 23rd** for the vendor exhibit trade show and **Saturday, October 24th** for educational sessions! Don't miss out on this great opportunity to network with your colleagues and earn valuable Continuing Education units! (The content of this conference has been submitted for review to the Canadian Council on Continuing Education in Pharmacy for accreditation; we anticipate approximately 7.25 accredited learning hours that can be used for your annual PDAP requirements).

Agenda

Friday, October 23

- 5:30 PM Advancing Technician Practice: Exploring Career Laddering
- 6:15 PM Vendor Exhibits Open
- 8:30 PM Entertainment - The Impossible Hypnotist
Scott Christie
- 9:15 PM 50/50 Draw
- 9:30 PM DJ and Dancing or Karaoke

Saturday, October 24

- 7:30 AM Hot Breakfast Buffet
- 8:30 AM College Tech Talk 2026
- 9:15 AM Practical Lessons for Navigating Indigenous Health Governance in BC
- 10:15 AM Networking Break
- 10:45 AM Resilience and Building My Moral Compass
- 11:30 AM Non-Sterile Compounding Insights
- 12:15 PM AGM / Lunch
- 1:00 PM Sterile Compounding Insights
- 1:45 PM [Clinical Session - TBD]
- 2:30 PM Networking Break / Heads Up
- 3:00 PM The Success-Energy Equation
- 4:00 PM Closing Remarks

Prizes



Our conferences are renowned for incredible prizes and unforgettable experiences. Last year alone, we gave away over 30 amazing prizes worth more than \$4,000! From gift cards to the latest tech like Apple AirPods & AirTags, educational grants, a mystery Grand Prize valued at \$500, and a thrilling 50/50 draw, this is an event you don't want to miss!

Vendor Exhibits & Networking

Engage with top industry sponsors, grab some fantastic promotional items, and acquire essential knowledge about the latest innovative products. Savour delicious appetizers and refreshing beverages while mingling with fellow professionals at the premier annual gathering specifically designed for pharmacy technicians and assistants throughout the province.



Entertainment: Scott Christie, Impossible Hypnotist



What started as a fascination with the power of the mind has grown into a career that has entertained thousands of people across North America. Scott's shows combine professional stagecraft with hilarious, interactive comedy that puts the spotlight on the audience, making them the true stars of the evening. With over 30 years of stage experience and more than 1,150 shows performed, Scott's outrageous comedy hypnosis shows turn ordinary events into experiences that are remembered, keeping audiences laughing, engaged, and talking about events long after the show ends!

Speaker Spotlight 2026



Master of Ceremonies: Atamjit Bassi

Atamjit is part of the Lower Mainland Pharmacy Services Quality Assurance Team in a non-traditional pharmacy technician role. She participates in developing, implementing, and evaluating quality, safety and innovative initiatives related to sterile compounding in Lower Mainland Pharmacy Services. She is passionate about changing status quo and continue to be involved in promoting professional

growth for her fellow pharmacy technicians through education and networking opportunities. She has diverse experience working in a variety of roles in different pharmacy settings over the past 25 years including hospital and community practice. She is also an active volunteer with various College of Pharmacists of BC committees in the past decade. Atamjit joined the PTSBC in 2022.

Session Title: Operational Career Pathways for Pharmacy Technicians: A Framework for Growth

Speaker: Dana Lyons (RPhT)

Dana is a regulated pharmacy technician and manager with Alberta Health Services on the Provincial Operations Team. She supports province-wide initiatives to standardize medication distribution practices and strengthen operational consistency across the health system. Her current work includes leading a NAPRA infrastructure grant project renovating 21

hospitals to meet national sterile and non-sterile compounding standards by 2028, as well as supporting the design and build of a new Centralized Distribution Centre serving southern Alberta. She also co-chairs the provincial committee responsible for establishing the standards that guide medication distribution practice. She is also founding President and Operating Officer of Street Sisters Society, a registered charity supporting women experiencing homelessness, poverty, and exploitation. Dana previously served six years on the Council of the Alberta College of Pharmacy, including as President in 2021.



2026 PTSBC Member of the Year Award

Every year, we recognize a PTSBC member for their commitment to professionalism through excellence in pharmacy practice. If you know a technician who deserves recognition for making a difference, let us know by nominating them for the member of the year award!

Submission deadline has been extended to October 9, 2026, 12:00pm. The winner will be announced at the annual conference and the honoree will receive a \$300 cash award, free registration to attend the next PTSBC annual conference, and a one-night accommodation at the conference venue for the event. **Submit your nomination today!**

Speaker Spotlight 2026

Session Title: College Tech Talk 2026

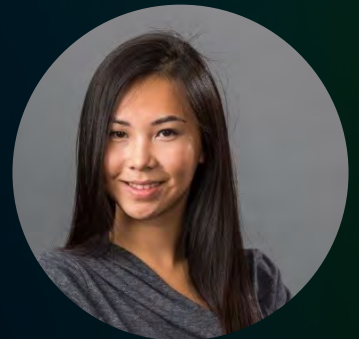
Speakers: Heather Biggar (BDSce, MSc, DHP), **Ashley Le** (RPhT), **Ed Diaz** (RPhT),
Vivian Dang (RPhT)



Heather Biggar is the Deputy Registrar of the College of Pharmacists of BC. Prior to joining this College, Heather has held leadership positions in health regulation for the past 15 years, with 12 years as Deputy Registrar of the College of Dental Hygienists of BC, and a period as Acting Registrar. Heather currently leads the Registration and Licensure, Conduct, Inquiry and Remediation, and the Practice Review Program and

Quality Assurance Departments at CPBC. Heather has a Bachelor of Dental Science Degree and a Master of Science in Oral Pathology from UBC as well as Certification in Change Management from the UBC Sauder School of Business. She has extensive experience in leading partnership engagements with varied objectives from national credentialing and assessment initiatives to local Indigenous-specific anti-racism efforts, developing influential relationships with partners both provincially and nationally.

Ashley Le is the Practice Reviews and Quality Assurance Coordinator for the College of Pharmacists of BC. She became a regulated pharmacy technician in 2012 and has over 10 years of experience working at the College and in community and long-term care pharmacy settings.



Ed Diaz is a Practice Reviews / Quality Assurance Coordinator & Hospital Compliance Officer for the College of Pharmacists of BC. He completed the technician course in 2000 and became a regulated pharmacy technician in 2015. He has worked in community, hospital and long-term care pharmacy settings. Ed has been with the College since 2018.

Vivian Dang is the Registration and Licensure Coordinator for the College of Pharmacists of BC. She is a registered pharmacy technician and holds a Bachelor of Arts in Health Sciences from Simon Fraser University. Vivian has experience working at VGH and has also served as a Language Data Analyst at TransPerfect and a Student Analyst at BCCDC, where she focused on project management, quality assurance, research, and data evaluation.



Speaker Spotlight 2026



Session Title: Practical Lessons for Navigating Indigenous Health Governance in BC

Speakers: Jason Min (BSc(Pharm), PharmD, RPh), **Larry Leung** (BSc(Pharm), PharmD, RPh)

Dr. Jason Min is an Associate Professor of Teaching at the Faculty of Pharmaceutical Sciences, University of British Columbia. He is the co-founder of the research lab, UPROOT, which supports decolonizing and Indigenizing efforts in pharmacy education, practice, and research. Jason's teaching and research interests also include psychiatry, interprofessional education, and he is currently Academic Lead for the

national Academic Electronic Health Record (aEHR) application.

Dr. Larry Leung is an Associate Professor of Teaching at the Faculty of Pharmaceutical Sciences, University of British Columbia. He is the co-founder of the research lab, UPROOT, which supports decolonizing and Indigenizing efforts in pharmacy education, practice, and research. Dr. Leung is also the founder of the pharmacy education and research team BRAIN (Building Resources and Accessibility in Neurology), which offers free and accessible resources for individuals with Parkinson Disease.



Session Title: Resiliency and Building My Moral Compass

Speaker: Sherisse Knight (RPhT)

Sherisse has been a pharmacy technician for over 20 years, and has had the privilege of spending almost 10 years working for the Department of National Defence as a civilian pharmacy technician. In 2013, Sherisse joined Alberta Health Services as a casual technician and worked at many hospitals within the Edmonton Zone. She spent 3 years as the Operations Manager at the Royal Alexandra Hospital Pharmacy

in Edmonton, Alberta, and is now a Technical Practice and Safety Leader with Acute Care Alberta.



Speaker Spotlight 2026

Session Titles: Non-Sterile Compounding Insights & Sterile Compounding Insights

Speaker: Melanie Dorey (RPhT)

Melanie is a pharmacy compounding subject matter expert and the co-owner of Critical Compounding Resources where she provides consulting, compliance guidance, and training to sterile and non-sterile compounding facilities across Canada and the United States. With two decades of front-line hospital experience at the Children's Hospital of Eastern Ontario, she has established deep expertise in aseptic technique, hazardous drug handling, clean room operations, and regulatory compliance aligned with USP <797>, USP <800>, and NAPRA Model Standards.



Melanie has also served as faculty and content developer for national training programs, including at CriticalPoint LLC and Kastango Consulting Group, where she led live on-site training and contributed to eLearning design, competency assessments, and best practice resources. As an active educator and industry advocate, Melanie frequently speaks at national pharmacy conferences and has authored several published works on sterile compounding, hazardous drug safety, and pharmacy workforce development. Fully bilingual in English and French, she is driven by a mission to elevate patient safety and professional excellence by empowering pharmacy personnel with practical, high-quality education and support.

Session Title: The Success-Energy Equation

Speaker: Michelle Cederberg



Michelle is a health and productivity expert for over 20 years who has captivated audiences across North America with her empowering and humorous messages that educate busy, driven professionals on how to set chase-worthy goals, revive energy, and ignite high performance. As an in-demand author, coach, and consultant, she believes that success is directly influenced by how well we harness the physical, mental, and emotional

capacity we each have within us. Michelle holds a Masters in Kinesiology, a BA in Psychology, a specialization in Health & Exercise Psychology, is a Certified Speaking Professional, Certified Exercise Physiologist, and a High-Performance Coach. In 2023 she was inducted into the Canadian Speaking Hall of Fame, and is the author of four books. Her latest publication "The Success-Energy Equation" debuted as a bestseller and helps to revolutionize the idea that burnout and stress don't have to be part of success.