



# Pharmacy Technician

SOCIETY OF BRITISH COLUMBIA

## 2024 Conference



The Pharmacy Technician Society of British Columbia is proud to bring you the 18<sup>th</sup> annual BC Pharmacy Technician Conference, featuring dynamic speakers from diverse practice backgrounds with sessions relevant to technicians in all practice settings.

Join us in-person at the River Rock Casino Resort in Richmond, BC on **Friday, October 25<sup>th</sup>** and **Saturday, October 26<sup>th</sup>** for educational sessions and networking with your colleagues!

### REGISTRATION

Registration deadline has been extended to **October 11<sup>th</sup>, 2024**. Register now to reserve your spot! Full registration fee covers the Friday evening networking session and entertainment; Saturday breakfast, lunch, and all presentations. Note that your registration is not finalized until payment is received in full.

Please note that by registering for the PTSBC Conference, you grant PTSBC permission to freely use any photographs taken of you, or photographs in which you may appear, for promotional purposes. Additionally, a list of names of all attending registrants will be made available.

PTSBC reserves the right to limit enrollment, cancel, postpone, or make other necessary adjustments to the program in case of insufficient registration or unforeseen circumstances. To request a registration cancellation, written notification must be sent via email to [info@ptsbc.org](mailto:info@ptsbc.org) by October 15<sup>th</sup>, 2024. Please note that a processing fee will apply. Refunds for cancellations received after this deadline will not be provided.

## Register for Conference

### ACCREDITATION

The content of this conference will be submitted for review to the Canadian Council on Continuing Education in Pharmacy (CCCEP) for accreditation.

We anticipate approximately 7.0 accredited learning hours that can be used towards your annual PDAP requirements!

# Conference

# Agenda

2024

## 2024 PTSBC Member of the Year Award

Every year, we recognize a PTSBC member for their commitment to professionalism through excellence in pharmacy practice. If you know a technician that deserves recognition for making a difference, let us know by nominating them for the member of the year award! Submission deadline has been extended to October 11<sup>th</sup>, 2024. Click the button below to nominate a technician today!



### Friday, October 25, 2024

- 5:30 pm Welcome, Opening Remarks, Vendor Exhibits, Networking Session and Prizes
- 8:00 pm Entertainment - Engagement Unlimited - Name that Tune!
- 9:30 pm 50/50 Draw

### Saturday, October 26, 2024

- 7:15 am Hot Breakfast Buffet
- 7:45 am Welcome and Opening Remarks & Prizes
- 8:00 am Session 1: College Tech Talk 2024 (Heather Biggar, Ashley Le, Ed Diaz, Vivian Dang)
- 9:00 am Session 2: BC College of Nursing and Midwives Registered Nursing Certified Practice and Clinical/ Outreach Settings in Fraser Health (Angela Matson, Cheryl Prescott)
- 10:00 am Networking Break
- 10:15 am Session 3: Complexities of the Drug Supply Chain (Craig Potvin)  
A Systems Approach to Drug Shortages: Provincial and Territorial Perspectives (Stefanie Black)
- 12:15 pm PTSBC AGM / Lunch Break / Prizes
- 1:00 pm Session 4: The Role of the Clinical Pharmacy Technician to Improve Outcomes for Renal Patients (Mike Kandler)
- 2:00 pm Session 5: Overview of Heart Failure (Herbert Wong)
- 3:00 pm Networking Break & Heads Up for Grand Prize
- 3:30 pm Session 6: The Power of Trust and Accountability in the Workplace - and For Your Personal and Business Reputation (Bruce Lee)
- 4:30 pm Closing Remarks



# Speaker Spotlight

## 2024



### Master of Ceremonies: Ray Jang

Ray worked as a pharmacy assistant in a chain drug store for four years while completing the University of British Columbia's Faculty of Pharmaceutical Sciences undergraduate program. Following graduation, he worked in the same community pharmacy where he was an assistant until he completed a hospital pharmacy residency program based out of St. Paul's Hospital in Vancouver, BC. With over 25 years of practice as a pharmacist in several different hospitals, Ray has been active in the field of pharmacy, participating in various roles and committees within the College of Pharmacists of BC, the Pharmacy Examining Board of Canada, and Lower Mainland Pharmacy Services. Some examples of Ray's involvement includes serving as a past board member for six years at PEBC on the national level, previously working as a Chief Examiner of PEBC for four years in Vancouver at the local level, served as the past chair of the CPBC Registration Committee for several terms, and currently working as an interim pharmacy manager within Lower Mainland Pharmacy Services. When not thinking about the field of pharmacy, Ray can be found cycling, fishing, or spending time with his spouse and two daughters.

### Entertainment: Engagement Unlimited Guess That Tune!

Join us for an awesomely fun group activity that gets participants up on their feet, singing, dancing, and battling head-to-head in the ultimate music competition! Teams will be pitted against each other in a series of music based games. How deep is your knowledge of music trivia? How well are you able to Shake it Off? How familiar are you with iconic song lyrics? Find out on Friday evening during Guess That Tune!



### Speaker: Mike Kandler

### Session Title: The Role of the Clinical Pharmacy Technician to Improve Outcomes for Renal Patients

Mike Kandler began his hospital career as a pharmacy technician for 3 years at Royal Columbian Hospital while completing his pharmacy degree at the University of British Columbia. After pharmacy school, he completed his Accredited Canadian Pharmacy Residency in 2009 and began his career as a Clinical Pharmacist working at Surrey Memorial Hospital before eventually moving to Abbotsford in 2016. He has a strong interest in Medicine, Critical Care, and recently spent 5 years practicing pharmaceutical care in the outpatient Renal Dialysis Clinic before starting a new Clinical Pharmacist Educator position at Abbotsford Regional Hospital in 2023. Outside of the pharmacy, Mike enjoys spending time with his spouse and two sons, coaching and officiating hockey, and travelling.

# Speaker Spotlight

## 2024



**Speaker: Heather Biggar**

**Session Title: College Tech Talk 2024**

Heather Biggar is the Deputy Registrar of the College of Pharmacists of BC. Prior to joining this College, Heather has held leadership positions in health regulation for the past 15 years, with 12 years as Deputy Registrar of the College of Dental Hygienists of BC, and a period as Acting Registrar. Heather currently leads the Registration and Licensure, Conduct, Inquiry and Remediation, and the Practice Review Program and Quality Assurance Departments at CPBC. Heather has a Bachelor of Dental Science Degree and a Master of Science in Oral Pathology from UBC as well as Certification in Change Management from the UBC Sauder School of Business. She has extensive experience in leading partnership engagements with varied objectives from national credentialing and assessment initiatives to local Indigenous-specific anti-racism efforts, developing influential relationships with partners both provincially and nationally.

**Speaker: Ashley Le**

**Session Title: College Tech Talk 2024**



Ashley Le is the Practice Reviews and Quality Assurance Coordinator for the College of Pharmacists of BC. She became a regulated pharmacy technician in 2012 and has over 10 years of experience working at the College and in community and long-term care pharmacy settings.



**Speaker: Ed Diaz**

**Session Title: College Tech Talk 2024**

Ed is a Practice Reviews / Quality Assurance Coordinator & Hospital Compliance Officer for the College of Pharmacists of BC. He completed the pharmacy technician course in 2000 and became a regulated pharmacy technician in 2015. He has worked in community, hospital and long-term care pharmacy settings. Ed has been with the College since 2018.

**Speaker: Vivian Dang**

**Session Title: College Tech Talk 2024**



Vivian Dang is the Registration and Licensure Coordinator for the College of Pharmacists of BC. She is a registered pharmacy technician and holds a Bachelor of Arts in Health Sciences from Simon Fraser University. Vivian has experience working at VGH and has also served as a Language Data Analyst at TransPerfect and a Student Analyst at BCCDC, where she focused on project management, quality assurance, research, and data evaluation.

# Speaker Spotlight

## 2024

Speaker: Angela Matson

Session Title: BC College of Nursing and Midwives (BCCNM)  
Registered Nursing Certified Practice and Clinical/Outreach  
Settings in Fraser Health



Angela is a Project Lead with Fraser Health (FH) Population and Public Health (PPH) with extensive experience in public health nursing as both a public health nurse and nurse educator in the area of sexual health, blood borne infection and contraception. Angela holds Canadian Nurses Association Community Health Nurse Certification and BC College of Nurses and Midwives registration with certification in Reproductive Health - Sexually Transmitted Infection.

Speaker: Cheryl Prescott

Session Title: BC College of Nursing and Midwives (BCCNM)  
Registered Nursing Certified Practice and Clinical/Outreach  
Settings in Fraser Health



Cheryl is a Clinical Nurse Specialist with Fraser Health (FH) Population and Public Health (PPH) with extensive experience, clinical practice, and education in the area of sexual health, blood borne infection and contraception.

Cheryl holds a master's degree in public health and social policy from the University of Victoria and BC College of Nurses and Midwives registration with certification in Reproductive Health - Sexually Transmitted Infection and Contraceptive Management.

Speaker: Stefanie Black

Session Title: A Systems Approach to Drug Shortages: Provincial  
and Territorial Perspectives



Stefanie is a registered pharmacist and has a Master of Health Administration degree. She worked as a community pharmacist for over 10 years at the end of the supply chain to help patients receive their medications. Now, she works as a pharmacist specializing in drug shortages and chairs the Provincial/Territorial Drug Shortages Task Team to help identify, prevent, mitigate, and resolve drug shortage situations on a national scale. By always keeping patient care as the core reason for all her work, she hopes to inform policy decisions to improve supply chain resiliency and drug accessibility for all Canadians.



# Speaker Spotlight

## 2024



**Speaker: Craig Potvin**

**Session Title: Complexities of the Drug Supply Chain**

Craig has spent the last 20 years working in the pharmaceutical and medical device industry. Starting his career in procurement working at HealthPRO and Mohawk Medbuy, he transitioned into the industry working in senior roles at Fresenius Kabi, ConvaTec, LeoPharma, and most recently SteriMax as the Executive Vice President. Craig has led teams in contracts, supply chain, customer service, sales, marketing, and business development.

**Speaker: Herbert Wong**

**Session Title: Overview of Heart Failure**

Herb is the Clinical Pharmacy Specialist for Cardiology at Surrey Memorial Hospital. He obtained his Bachelor of Pharmaceutical Sciences at the University of British Columbia in 2011 and his Accredited Canadian Pharmacy Residency through the Lower Mainland Pharmacy Services in 2012. His interest and passion in cardiovascular disease flourished shortly after his residency while caring for those surviving their first heart attacks, those after cardiac surgery, and those who kept coming back to the hospital with heart failure and heart rhythm issues. He has dedicated much of his time as an educator for UBC and the LMPS residency program and has been the recipient of the UBC Advanced Pharmacy Practice Educator Award and the Canadian Society of Hospital Pharmacy New Practitioner Award, the New Preceptor and Veteran Preceptor of the Year Awards.



**Speaker: Bruce Lee**

**Session Title: The Power of Trust and Accountability in the Workplace and for your Personal and Business Reputation**

Bruce is a Canadian conference motivational keynote speaker, coach, MC and author. His passion is working with individuals and organizations by offering real solutions to their current challenges through high-value “what to do” content-rich information, an engaging style and real-life situations that all audiences can relate to. The objective is to enhance leadership performance and individual productivity in order to improve bottom line results, increase market share and vital employee and customer loyalty and retention. He helps build trust within teams to manage relationships at work, and his talent management solutions improve teamwork and workplace culture.

# Conference

2024

## Sponsors

We are thrilled to have the ongoing support of industry sponsors who contribute funding to help cover conference expenses. This support enables us to maintain reasonable registration fees for attendees. Our industry sponsors are eager to engage with pharmacy professionals and offer valuable product and service insights. Don't miss the chance to enhance your networking opportunities, grab some swag, and enter for a chance to win a prize by visiting their booths during the Friday networking session.

The Conference Committee extends its heartfelt gratitude to all the esteemed sponsors listed on this page for their generous contributions to our annual event. Your support of the PTSBC and the profession is greatly appreciated. Thank you!

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