



# Pharmacy Technician

SOCIETY OF BRITISH COLUMBIA

## 2023 Conference



The Pharmacy Technician Society of British Columbia is proud to bring you the 17<sup>th</sup> annual BC Pharmacy Technician Conference, featuring dynamic speakers from diverse practice backgrounds with sessions relevant to technicians in all practice settings.

Join us in-person at the River Rock Casino Resort in Richmond, BC on Friday, October 13<sup>th</sup> and Saturday, October 14<sup>th</sup> for educational sessions and networking with your colleagues!

### REGISTRATION

Registration deadline is September 30th, 2023. Register now to reserve your spot! Full registration fee covers the Friday evening networking session and entertainment; Saturday breakfast, lunch, and all presentations. Note that your registration is not finalized until payment is received in full.

Please note that by registering for the PTSBC Conference, you grant PTSBC permission to freely use any photographs taken of you, or photographs in which you may appear, for promotional purposes. Additionally, a list of names of all attending registrants will be made available.

PTSBC reserves the right to limit enrollment, cancel, postpone, or make other necessary adjustments to the program in case of insufficient registration or unforeseen circumstances. To request a registration cancellation, written notification must be sent via email to [info@ptsbc.org](mailto:info@ptsbc.org) by October 2<sup>nd</sup>, 2023, 5:00 PM. Please note that a processing fee will apply. Refunds for cancellations received after this deadline will not be provided.

## Register for Conference

### ACCREDITATION

The content of this conference has been submitted for review to the Canadian Council on Continuing Education in Pharmacy (CCCEP) for accreditation.

We anticipate approximately 7.0 accredited learning hours that can be used towards your annual PDAP requirements!

# Conference Agenda

2023

## 2023 PTSBC Member of the Year Award

Every year, we recognize a PTSBC member for their commitment to professionalism through excellence in pharmacy practice. If you know a technician that deserves recognition for making a difference, let us know by nominating them for the member of the year award! Submission deadline is September 30<sup>th</sup>, 2023. Click the button below to nominate a technician today!



## 2023 Poster Presentation

A poster presentation competition will be held on the evening of October 13<sup>th</sup> from 5:30pm - 7:30pm. A cash prize of \$500 will be awarded for the best poster. Submission deadline is September 30<sup>th</sup>, 2023. Click the button below to be redirected to our website for full details. Questions can be emailed to [info@ptsbc.org](mailto:info@ptsbc.org). Good luck to all participants!



### Friday, October 13, 2023

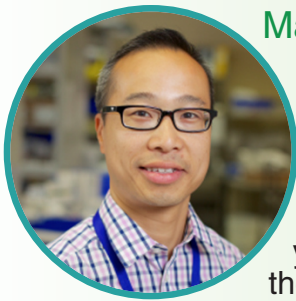
- 5:30 pm Welcome, Opening Remarks, Vendor Exhibits, Networking Session and Prizes
- 8:00 pm Entertainment - Pub Trivia
- 9:00 pm 50/50 Draw

### Saturday, October 14, 2023

- 7:15 am Hot breakfast buffet
- 7:45 am Welcome and Opening Remarks & Prizes
- 8:00 am Session 1: College Tech Talk 2023 (Suzanne Solven, Bethany Gamache, Vivian Dang, Ed Diaz)
- 9:00 am Session 2: Substance Use: iOAT Clinic Initiatives in Fraser Health (Sean Reid, Simran Riarh)
- 10:00 am Networking Break
- 10:15 am Session 3: Chiropractors in the Community (Baltej Sekhon)
- 11:15 am Session 4: 5 Habits of Highly Effective Kidneys: Recognizing and Preventing Acute Kidney Injury (Wynnie Lau)
- 12:15 pm PTSBC AGM / Lunch Break / Prizes
- 1:15 pm Session 5: Weaving Cultural Safety & Humility into Pharmacy Practice (Turner Berreth)
- 2:15 pm Session 6: It's Time to Prevent Adult RSV - Calling the Shots (Fairuz Siraj) (Sponsored by GSK)
- 3:15 pm Networking Break
- 3:30 pm Session 7: Generation All - How to Build and Lead Multigenerational Pharmacy Teams (Eric Termuende) (Sponsored by Fresenius-Kabi)
- 4:30 pm Grand Prize and Closing Remarks

# Speaker Spotlight

## 2023



### Master of Ceremonies: Ray Jang

Ray worked as a pharmacy assistant in a chain drug store for four years while completing the University of British Columbia's Faculty of Pharmaceutical Sciences undergraduate program. Following graduation, he worked in the same community pharmacy where he was an assistant until he completed a hospital pharmacy residency program based out of St. Paul's Hospital in Vancouver, BC. With over 25 years of practice as a pharmacist in several different hospitals, Ray has been active in the field of pharmacy, participating in various roles and committees within the College of Pharmacists of BC, the Pharmacy Examining Board of Canada, and Lower Mainland Pharmacy Services. Some examples of Ray's involvement includes serving as a past board member for six years at PEBC on the national level, working as a Chief Examiner of PEBC for four years in Vancouver at the local level, serving as the current chair of the CPBC Registration Committee, serving as an interim Pharmacy Manager covering Fraser Canyon Hospital, Chilliwack General Hospital, Langley Memorial Hospital, Ridge Meadows Hospital, and Eagle Ridge Hospital, and being part of the pharmacy leadership team at Surrey Memorial Hospital as the Pharmacy Distribution Coordinator. When not thinking about the field of pharmacy, Ray can be found cycling, fishing, or spending time with his spouse and two daughters.

### Entertainment: Pub Trivia

Join us for a trendy, interactive game of topical trivia, fun, and competition! Teams will be challenged to answer picture-based, multiple choice, fill in the blank, music-based, and even multi-media questions. There may be some active challenges thrown in along the way, and at the end of the game, teams switch worksheets and scoring begins. Is your team up for the challenge?





# Speaker Spotlight

## 2023

**Speaker: Suzanne Solven**

**Session Title: College Tech Talk 2023**



Suzanne has been a pharmacist since 1987. She worked in community pharmacy practice before moving to the provincial government from 1993-2007; became Executive Director of BC PharmaCare; involved in drug policy development of the low cost alternative program, reference pricing, limited drug coverage, special authorization, preferential listings, product listing agreement negotiations and coverage with evidence development. She led the Drug Benefit Committee, was Co-Chair of the National Pharmaceutical Strategy (1<sup>st</sup> phase) and Chair of the drug plan advisory committee at CADTH. She has led many provincial and national initiatives.

In 2007, she became the Deputy Registrar of the College of Pharmacists of BC and spent 10 years leading the legislation, bylaws, standards and policy development, complaints and discipline departments.

In 2016, Suzanne moved to Pacific Blue Cross (PBC) as the Associate Vice President of Audit, Investigations and Quality Assurance, leading the fraud investigation and internal audit branches. At PBC, Suzanne developed and implemented a 5-year Anti-Fraud Strategy that included major transformative change that resulted in PBC becoming a leader in healthcare benefit anti-fraud work. She also restructured and enhanced the Internal Audit branch to assist with ensuring appropriate controls are in place from an enterprise-wide, holistic viewpoint. She was also the Interim Chief Risk officer.

In January 2022, Suzanne came back to the College as the Registrar and CEO where she is very excited to be working with the College Board and staff on the Board strategic priorities to ensure safe and effective pharmacy care for British Columbians.

**Speaker: Bethany Gamache**

**Session Title: College Tech Talk 2023**



Bethany is a Hospital Pharmacy Compliance Officer for the College of Pharmacists of BC. She completed her pharmacy technician course in 2001 and became regulated in 2014. Bethany has extensive experience in

hospital pharmacy practice. Prior to joining the College, she worked at St. Paul's Hospital. In 2020, she successfully completed her Certified Investigator / Inspector Training with The Council on Licensure, Enforcement and Regulation. Most recently, in 2021, she became a Certified Sterile Compounding Inspector through Critical Point and the National Association of Boards of Pharmacy.

**Speaker: Vivian Dang**

**Session Title: College Tech Talk 2023**



Vivian is a registered pharmacy technician with a background in health sciences and data analysis.

**Speaker: Ed Diaz**

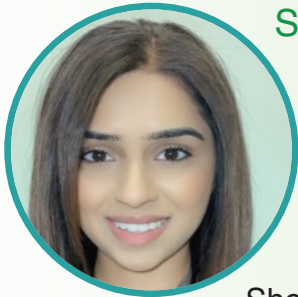
**Session Title: College Tech Talk 2023**



Ed is a Practice Reviews / Quality Assurance Coordinator & Hospital Compliance Officer for the College of Pharmacists of BC. He completed the pharmacy technician course in 2000 and became a regulated pharmacy technician in 2015. He has worked in community, hospital and long-term care pharmacy settings. Ed has been with the College since 2018.

# Speaker Spotlight

## 2023



Speaker: Simran Riarih

### Session Title: Substance Use - iOAT Clinic Initiatives in Fraser Health

Simran is a Registered Psychiatric Nurse and has completed an Addiction Nursing Fellowship with the BC Centre on Substance Use. She is also the first Fraser Health-sponsored nurse to complete the available training for registered nurse/registered psychiatric nurse Suboxone prescribing for opioid use disorder.

She is currently employed as an MHSU Regional Substance Use Clinical Nurse Educator with Fraser Health. Some of her current work include: Addiction medicine / substance use training for acute/community nurses, creating policies, procedures and pre-printed orders for opioid and alcohol use disorder, supporting the Managed Alcohol Program, standardization of Rapid Access Addictions Clinics, and providing COVID-19 IPC support for the vulnerable population in Surrey, BC. Her past work experience includes working in the Fraser Health Inpatient Detox Withdrawal Management Centre as well as Surrey's Rapid Access Addictions Clinic (RAAC).

Speaker: Sean Reid

### Session Title: Substance Use - iOAT Clinic Initiatives in Fraser Health



Sean first stepped into nursing in 2005 as an LPN where he worked at Surrey Memorial Hospital in many units, including palliative, medicine, oncology, respiratory, and rehabilitation. He obtained his BSc in Nursing in 2011 and went back to medicine for a short time before taking the BCIT Critical Care course and pursuing Emergency for 9 years. In 2021 he ventured into community health as a nurse coordinator for the Fraser Health Regional MAID program, then transitioned into the Mental Health and Substance Use (MHSU) pathway. He is currently the coordinator for five opioid agonist therapy (OAT) regional programs, a Rapid Access Addictions Clinic (RAAC) program, and the Injectable Opioid Agonist Therapy (iOAT) program.

Outside of work, he is the father to three sons and one daughter, and husband to this amazing wife Angie. In his free time, the entire family is active in community athletics, especially lacrosse.



Speaker: Dr. Baltej Sekhon

### Session Title: Chiropractors in the Community

Beginning his education with a Bachelor of Science from UBC, Dr. Baltej Sekhon went on to complete his Doctorate of Chiropractic in Portland, Oregon. He now practices in Abbotsford where he combines manual therapy, including soft tissue massage cupping and chiropractic adjustments, with exercise-based approaches.

# Speaker Spotlight

## 2023



Speaker: Dr. Wynn timer Lau

Session Title: 5 Habits of Highly Effective Kidneys: Recognizing and Preventing Acute Kidney Injury

Dr. Wynn timer Lau has worked as a pharmacy technician at St. Paul's Hospital during undergrad in pharmacy school. Upon completion of her Bsc.Pharm, she went on to complete a residency with Vancouver Coastal Health and Providence Health. She worked for 1 year and went back to UBC for the Post Doctoral PharmD program. Since then, she has worked at St. Paul's Hospital for the last 10 years in the hemodialysis unit. She currently sits on various committees at BC Renal with research focused on hemodialysis care. She is also an associate professor at UBC and an active preceptor in the residency PGY1 and PGY2 programs for LMPS.

Speaker: Turner Berreth

Session Title: Weaving Cultural Safety and Humility into Pharmacy Practice

Turner is a pharmacist and a member of the Métis Nation of BC. He has a background in community pharmacy. He now works with the First Nations Health Authority as a Health Benefits & Services pharmacist and is also an Addiction Pharmacy Fellow with the BC Centre on Substance Use.



Speaker: Fairuz Siraj

Session Title: It's Time to Prevent Adult RSV - Calling the Shots

Dr. Fairuz Siraj is a 2019 doctor of pharmacy graduate from the University of British Columbia. Now a certified diabetes educator and staff pharmacist at Pharmasave in Victoria BC, Fairuz empowers patients through personalized diabetes and migraine consultation services. He's a recipient of the 2021 BC Pharmacy Association New Practitioner Award and the 2022 Pharmacy Practice and Business Rising Star Award. Collaborating with organizations like Migraine Canada and local healthcare professionals, he is dedicated to enhancing patient outcomes in chronic disease management. Fairuz also enjoys teaching and is committed to advancing the pharmacy profession's impact on patient care.



# Speaker Spotlight

## 2023

Speaker: Eric Termuende

Session Title: Generation All - How to Build and Lead Multigenerational Pharmacy Teams



A globally recognized thought leader, bestselling author, and keynote speaker, Eric Termuende brings a fresh perspective to the future of work, leadership, workplace culture, and talent management. He has spent years studying the world's greatest places to work to learn what sets amazing leaders apart and how to build resilient, innovative, and future-ready teams. Termuende's refreshing, down-to-earth messaging not only leaves audiences excited about the future, but also equips them with the practical tools and know-how to thrive in it.

Termuende has delivered hundreds of keynotes around the world, with clients from category-leading companies like Amazon, Coca-Cola, Nationwide, IBM, Zoom, Nokia, John Deere, and Toyota, to name a few. His research and insights have also been featured in Forbes, Fast Company, Inc., and many other prominent publications. Termuende has been named one of the world's Top 100 Emerging Innovators by American Express and is a former World Economic Forum Global Shaper.

In addition, Termuende is the co-founder of NoW of Work, where he advises industry-leading organizations, institutions, and associations on future-proofing their teams, talent-management, and rehumanizing the workplace. His bestselling book, Rethink Work, has become a must-read for today's leaders. From the stages of TEDx to BUILDDEX to the Milken Global Conference, Termuende inspires, challenges, and opens minds to opportunities for growth.

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### SPECIAL THANKS

The PTSBC Conference Committee is a group of hardworking volunteers who work throughout the year to organize this conference. An enormous thank you to Danka Miletic, Eric Koo, Nelson Chen, Ray Jang, Yonette Harrod, and Bal Dhillon for the time and effort they have committed towards planning the speakers, activities, and other logistics of this conference.

An additional thank you goes out to all PTSBC members for your support of the society. Your membership allows us to continue in our efforts to advance the profession and provide educational opportunities, including those offered at this conference. We look forward to meeting you in-person at the conference in October!

# Conference Sponsors

2023

We are thrilled to have the ongoing support of industry sponsors who contribute funding to help cover conference expenses. This support enables us to maintain reasonable registration fees for attendees. Our industry sponsors are eager to engage with pharmacy professionals and offer valuable product and service insights. Don't miss the chance to enhance your networking opportunities, grab some swag, and enter for a chance to win a prize by visiting their booths during the Friday networking session.

The Conference Committee extends its heartfelt gratitude to all the esteemed sponsors listed on this page for their generous contributions to our 2023 event. Your support of the PTSBC and the profession is greatly appreciated. Thank you!

## Pharmacy Partner Sponsors



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